

# HIT Operational Plan Update

May 28, 2019



### Agenda

- Mental Health IMD Waiver Application
- 42 CFR Part 2 Guidance
- Data Governance Update
- Data Sovereignty
- ONC and CMS Proposed Rules
- Glossary of Key HIT terms
- Gravity Project



# 1115 MH IMD Waiver Application



### 1115 MH IMD Waiver Background

- Federal rules prohibit the use of Medicaid funds for services to individuals who reside in an Institution for Mental Disease (IMD) for more than 15 days during a calendar month.
- In 2016 CMS offered states the opportunity to apply for an 1115 demonstration waiver allowing Medicaid-funded treatment in SUD IMDs.
- In 2017 Washington State was granted an 1115 waiver amendment for SUD IMD facilities. The amendment application required the state to make changes to its SUD treatment system.
- A 2018 executive order allows 1115 waivers for MH IMD facilities.



### 1115 MH IMD Waiver Background

- Requirements <u>similar</u> to those under the SUD IMD 1115 Waiver:
  - States must meet milestones within two years.
  - Requires an average 30 day stay during the demonstration.
  - States will report quarterly on a common set of metrics.
  - Requires an approved implementation plan and updated HIT plan before state begins using Medicaid for MH IMDs.
- Requirements <u>different</u> than those under the SUD IMD Waiver:
  - Does not apply to individuals under age 21 unless they reside in certain IMD facilities (e.g. PRTF).
  - Maintenance of financial effort will be <u>considered</u> when reviewing applications, in order to ensure states continue to fund outpatient services.
  - Requires accredited facilities.

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### 1115 MH IMD Waiver Timeline

- Washington began work on the 1115 MH IMD in early 2019.
- The target date for approval and implementation is July 1, 2020.
- The state is seeking technical assistance and further guidance from CMS regarding application requirements.



- Required assurances:
  - 1. Sufficient HIT infrastructure/ecosystem to achieve the goals of the demonstration, and if not how that will be achieved and over what time period.
  - 2. SUD HIT Plan is aligned with the state's broader State Medicaid Health IT Plan (SMHP)
  - 3. On intent to include emerging national HIT standards in Medicaid Managed Care contracts (e.g., referrals, care plans, consent, privacy and security, data transport and encryption, notification, analytics and identity management)



- HIT tasks related to:
  - Closed Loop Referrals and e-Referrals
  - Create and use Electronic Care Plans
  - Medical Records Transition
  - E-consent
  - Interoperable Intake, Assessment, and Screening tools



#### HIT tasks related to:

- Telehealth technologies facilitates broader access to integrated MH care and primary care
- Identify patients at risk for discontinuing /stopping treatment and notifying care teams
- Care coordination workflow for patients experiencing first episode of psychosis



#### HIT tasks related to:

- Tagging/linking child and parents EHRs (for care coordination)
- EHRs capture all episodes of care and linked to the correct patient



# 42 CFR Part 2 Guidance

# **Sharing Substance Use Disorder Information**

A GUIDE FOR WASHINGTON STATE

**Launch Presentation** 



### Welcome



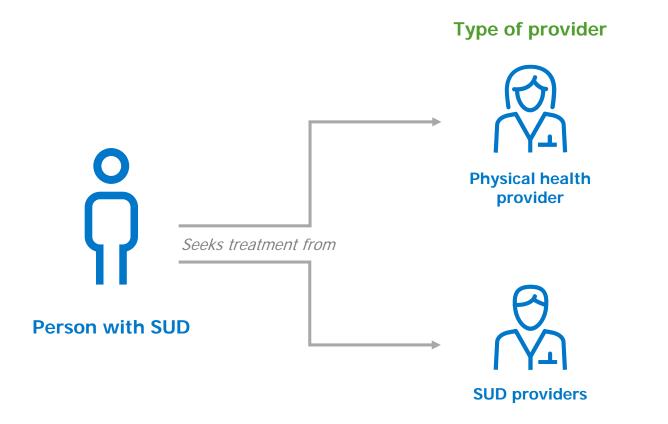
"It is more important than ever for health care providers to think about and address 'whole person' health."

- DR. CHARISSA FOTINOS

<u>Play video</u>



#### The need for consent care coordination



Applicable law\*



Authorization requirements for release of records











42 CFR Part 2 (also known as Confidentiality of Alcohol and Drug Abuse Patient Records) — A federal statute that governs confidentiality for people seeking treatment for substance use disorders from federally assisted programs. This law generally requires a federally assisted substance use program to have a patient's consent before releasing information to others. It encourages people to seek treatment and reassures patient privacy. Additional information found here: <a href="https://www.samhsa.gov/health-information-technology/laws-regulations-guidelines">https://www.samhsa.gov/health-information-technology/laws-regulations-guidelines</a>

## **Recent history**





### Issues with implementing 42 CFR Part 2

#### Current Situation:

- 42 CFR Part 2 confusing to providers
- Over exclusion of SUD information by providers
- No consistent mechanism for sharing
- Burdensome requirements dissuading providers from asking for consent

#### Gaps

#### People:

- Inconsistent understanding of 42 CFR Part 2
- Adverse outcomes due to lack of sharing information for patient care (lack of full integration)

#### **Policy & Process:**

- Lack of statewide guidance regarding 42 CFR Part 2
- Need for a consent form allowing for HIE designation

#### Technology:

- Need for HIE to leverage recent SAMSHA updates
- Partner agencies/providers utilize numerous systems



# How the toolkit fills in the gaps



#### People:

Inconsistent understanding of 42 CFR Part 2

Adverse outcomes due to lack of sharing information for patient care (lack of full integration)



#### **Policy & Process:**

Lack of statewide guidance regarding 42 CFR Part 2

Need for a consent form allowing for HIE designation



#### Technology:

Need for HIE to leverage recent SAMSHA updates

Partner agencies/providers utilize numerous systems

#### Resources in the guidance document

Legal guidance

Real world scenarios

Provider consent script

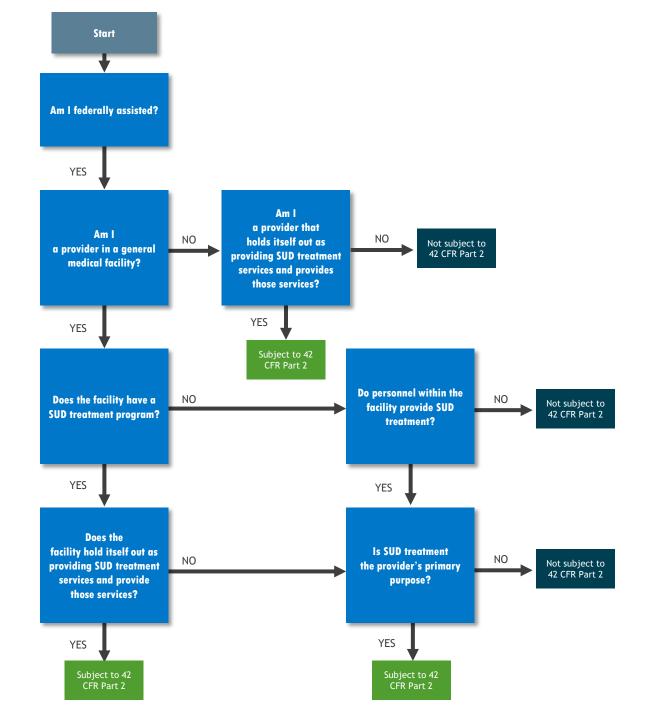
Patient informational brochure

Part 2 compliant consent form that accommodates HIE

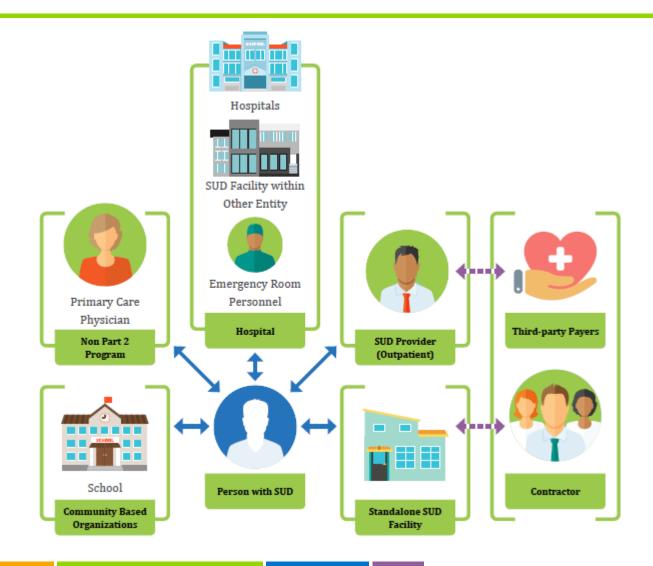
Overview videos offering introduction to Guidance document

# **Decision tree**

Here is an example of decision tree in used in the guidance document



# People involved



A person receiving substance use disorder treatment may have many people involved in their care. For example, the person may see physical health providers, receive outpatient services from a substance use disorder provider, and receive other community based services. The person benefits when all the people involved in their care can communicate with each other.



### **Scenarios**

Treatment Scenario 3 | Medical Emergency

Key take away: Part 2 information can be shared without consent with emergency personnel when responding to a legitimate emergency



#### **Scenario Description:**

A person who is experiencing a medical emergency arrives at an emergency facility. The treating provider is aware that the person has previously been treated for SUD by a Part 2 provider, but it is not possible to obtain consent to receive SUD information.

#### Remember:

- A Part 2 program may be located within a facility that has other functions that are not considered part of the Part 2 program.
- Sharing the same physical location does not mean that all providers are within the Part 2 program.

#### 42 CFR Part 2 Conditions for Use or Disclosure of SUD Information:

formats: verbal, direct exchange, EHR

- Disclosure must be necessary to respond to a legitimate emergency
- Only applies when informed consent cannot be obtained
- The Part 2 program is makes the disclosure must accument who made the disclosure, why it was made, and when it was made

#### HIPAA and Chapter 70.02 RCW Requirements:

Information can be used and disclosed for legitimate true the ent purposes without written consent. 42 CFR Part 1 is more restrictive.

#### **Scenario information:**

Key take away

Summarized interpretation of the scenario

Description of why the information is being exchanged

Suggested things to keep in mind

42 CFR Part 2 Requirements

HIPPA & 70.02 requirements



### Nine elements of the consent form

Name of the patient An explanation of the right to revoke consent **Administrative** When the consent expires information The patient's signature The date the consent is signed Who may make the disclosure Who can exchange information Who can receive the information What information may be disclosed What information is exchanged and why Why the information is being disclosed



# **Provider script**

When introducing patients to the concept of consent management and its purpose, the following three discussion components are recommended:

- Providing a patient consent conference in a nonjudgmental environment.
- Setting the clear intention for improved patient care experience.
- Supporting the patient in self-directed decision making around consent and being in control of that decision.





### Informational brochure

#### Benefits of the brochure:

Clear language explaining the benefits and describing patient protections



How long will my information be shared?

You choose! If you agree to share, you can choose when your consent to share information should end. Even after choosing a date, you can take back or cancel your permission at any time.

Of course, information may have already been shared with providers before you cancel or take back your permission.

How do I give my permission?

A short form is all that is needed to consent to share information. We can walk you through it.

We are asking for your Substance Use Disorder (SUD) information to be shared with providers with the same level of confidentiality as other health care information.

Sharing this information allows your providers to see you as a whole person. For example, sharing this information:

Allows your SUD treatment provider to better coordinate with your diabetes doctor.

Allows the doctor treating your high blood pressure to understand what medications you are receiving from your SUD provider.



Who will my information be shared with?

You are in control of who has access to your treatment records. You have the following options:

- You can choose to provide a general approval to all individuals and entities that you have/ might have received treatment from.
- You can choose to be very specific and share your information with only specifically named individuals or entities.

Will this information be shared with my family, landlord or employer?

No, your information will not be shared without your permission.

How do I know my treatment information won't be shared without my permission?

Sharing your information is voluntary. Your treatment records are strictly protected under federal law and, in most instances, will not be shared without your permission.

Under Federal Law 42 CFR Part 2: You are entitled to seek treatment without fear of legal or social consequences.

The privacy and confidentiality of your records prevents their sharing without your permission.







# Data Governance Update



### Data Governance Update

- Finalizing CDR Data governance charter
- Had a first data governance meeting
- Discussing improving access to data within the CDR
- Discussing expanding data contained in the CDR



# Data Sovereignty



### Disclaimer

- I am non-Native.
- I am not a data/HIT/HIE expert.
- I happen to sit at the intersection of the Office of Tribal Affairs and Medicaid Transformation.
- My intention with this slide deck is to raise awareness and spur discussion.



### Objectives

- Answer the question, "What is data sovereignty?"
- Spur discussion on why this topic comes up for Medicaid Transformation and the work of the Health Care Authority
- Consider next steps



## Data Sovereignty, one definition

"Data sovereignty is the concept that information which has been converted and stored in binary digital form is subject to the laws of the country in which it is located."

https://whatis.techtarget.com/definition/data-sovereignty



### Data Sovereignty, a different definition

"Data sovereignty explains the process by which American Indian tribes regulate all aspects of tribal data, including access, collection, management, analysis and reporting...For too long, tribes have relied on external data sources for tribal decision-making...The necessity to ground data within a tribal sovereignty framework is critical given that the information tribes need to support their own conceptions of development is not being produced by colonial administrative systems. Tribal data are perhaps the most valuable tools of self-determination because they drive tribal nation building by tribes for tribes."

- Desi Rodriguez-Lonebear Indigenous Data Sovereignty: Toward an Agenda, 2016 Chapter 14: Building a data revolution in Indian Country



## Why data sovereignty?

- Data from whom?
  - Who collects it?
  - How do they collect it?
  - Who do they give the data to?
  - What value are they gaining from collecting the data?
- Data about what and for what?
  - What data are collected?
  - What are the data used for?
  - What analysis do the collectors do?
  - How do the collectors present the data?



# Data Sovereignty, Medicaid Transformation and ACHs

- Instances where we (HCA) need to consider data sovereignty
  - Health Information Exchange (HIE)
  - Clinical Data Repository (CDR)
- Instances where you (ACHs) need to consider data sovereignty
  - Pathways Community HUB
  - Data Commons/Exchanges
  - Electronic Health Record acquisition



#### Where does this leave us?

Is a data solution that does not work for everyone really a solution at all?

VS.

Targeted universalism, where we are all going to the same place, but get there different ways?



# ONC and CMS Proposed Rules



### **ONC** and CMS Proposed Rules

- Health IT related rules recently released (officially released on March 4):
  - https://www.cms.gov/Center/Special-Topic/Interoperability/CMS-9115-P.pdf
  - https://www.healthit.gov/sites/default/files/nprm/ONCCuresActNPRM.pdf
  - Comments due June 3
- ONC's rules on TEFCA:
  - https://www.healthit.gov/topic/interoperability/trusted-exchange-frameworkand-common-agreement
  - Comments due June 17
- Highly recommend our partners submit comments to CMS and ONC



# ONC Proposed Rules



#### **ONC Rule Comments**

- HCA supports improving interoperability
- ONC proposed rules should improve provider usage of CEHRT
- General privacy concerns
  - Consider how State agencies and institutions are impacted
  - Create consistency between these requirements and existing law
- Concerns with rapid push to FHIR
  - Lack of mature processes and support for FHIR
  - Impact to existing systems based on other technologies
  - Small and rural provider workflow concerns
- Patient matching: HCA recommends an open, competitive, and transparent forum for patient matching solutions



# CMS Proposed Rules



### **HCA Comments CMS Proposed Rules**

- Support: improving data sharing and availability;
   offer comments on interoperability for CMS/CMMI
- Recommend: adopt the HIT standards for interoperable functional status data elements (DEs) used in LTPAC. Encourage but do not require use of these DEs by physicians and hospitals
- Recommend: Adopt and encourage use of interoperable DEs and exchange standard emerging from the SDOH Gravity Project

28



### **HCA Comments CMS Proposed Rules**

- Recommend CMS, SAMHSA, and ONC collaborate to:
  - link SAMHSA required TEDS DEs with HIT standards and encourage use
  - identify functional status domains and DEs applicable to persons with BH conditions and IDD, and encourage use
  - set aside of a minimum percentage of SAMHSA Block
     Grant funds for HIT/HIE investments
  - align 42 CFR Part 2 with HIPAA



### **HCA Comments CMS Proposed Rules**

#### Recommend:

- Incentivize adoption and use of interoperable HIT systems / data by BH providers
- Implement competitive grant programs to test interoperable HIE with and by BH providers/others (focusing on adolescents and young adults with SUDs; CAPTA)



# Glossary of Key HIT Terms



## Glossary of Key HIT Terms

- Developing a glossary to ensure consistent understanding of Health information technology terms
- Examples:
  - CEHRT-Certified Electronic Health Record Technology: electronic health record technology that is certified by the Office of the National Coordination for Health Information Technology to meet designated requirements of the Health IT Certification Program (Program). These standards are articulated in various editions (currently edition is the 2015 edition)
- Please send email to Brad at <u>brad.Finnegan@hca.wa.gov</u> if you have specific HIT terms to be included



# **Gravity Project**



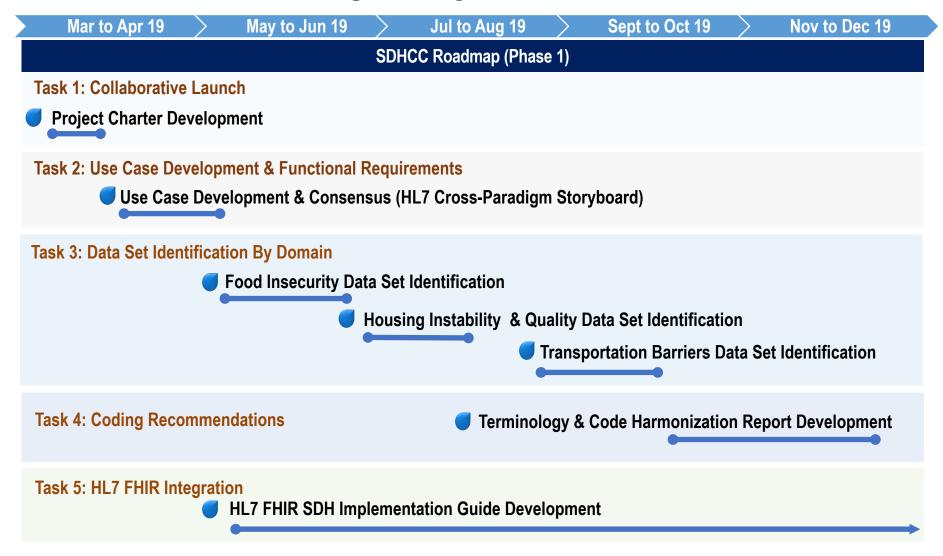
- The <u>Social Interventions Research and Evaluation</u> <u>Network (SIREN)</u> received funding from RWJF.
- Public collaboration on SDOH domains of: food security, housing stability/quality, and transportation access.
- Steering Committee includes:
  - Federal Government: CMS, ONC, AHRQ, CDC, VA
  - Associations: NCQA, Academy Health, AMA, AHA, NACHC
  - Payers: UnitedHealth Care, Blue Cross/Blue Shield, Kaiser
     Permanente



#### Goals:

- Develop use cases for: screening, diagnosis, treatment/intervention, and planning within EHRs/ related systems
- Identify data elements (DEs) and value sets
- Develop consensus-based recommendations on DEs for interoperable exchange and aggregation
- Start development of an HL7® FHIR Implementation Guide

#### **Gravity Project Timeline**



#### Source:

https://drive.google.com/file/d/1QVAp6ETtbwLF0ERocauNDAzojdk5JoOH/view



Submitted to Gravity Project:

- Foundational Community Supports:
  - Fact Sheet
  - Supported Housing Assessments data elements

- Housing Management Information System:
  - https://www.hudexchange.info/resource/3824/hmi s-data-dictionary/



• Home page:

https://confluence.hl7.org/display/PC/The+Gravity+ Project+Home

• Join:

<a href="https://confluence.hl7.org/display/PC/Join+the+Gravity+Project">https://confluence.hl7.org/display/PC/Join+the+Gravity+Project</a>



#### Monthly HIT Operational Plan Meetings

- 4<sup>th</sup> Tues. of every month-Next meeting June 25
- Same webinar, phone number, meeting room. Available at:

https://register.gotowebinar.com/register/40520185 03263997185



#### Questions?

#### More Information:

We anticipate that monthly reports will be posted on HCA Transformation website.

https://www.hca.wa.gov/about-hca/health-information-technology/washington-state-medicaid-hit-plan

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